



Refunds, Transfers and Cancellation Policy

Refunds

Refunds available up until early bird pricing closing will incur a \$30 administration fee. Refunds between early bird pricing closing and general pricing closing will be limited to 50% of the registration fee. No refunds will be given between the close of registration and the event date. To receive a refund and cancel your entry, email info@milepostevents.com.au.

Transfers

Transfers will only be made available should the event reach its maximum number of competitors. At this point, the registered person must email info@milepostevents.com.au with their registration details and the details of the person taking the transfer. The person taking the transfer must register via the online registration and be on the waitlist. A refund less a \$30 administration fee will be given to the person transferring out and the person receiving the transfer will pay the current fees via the online registration platform. No transfers will be made between the close of registration and the event date.

Delay, Postponement or Cancellation

Should event management deem the event start/finish times need to be adjusted on the selected event day, there will be no refunds offered. If the event is postponed or cancelled, due to government, environmental, operational or landowner restrictions, registration fees will be transferred to a new date. If this new date does not suit those who previously registered, they may follow the Refunds process above or apply the credit to another Milepost Events event. If within 12 months of the original event date, an alternative date is not organised, the amount of refund will be determined by the level of expenses incurred at the time the decision to cancel the event is made.